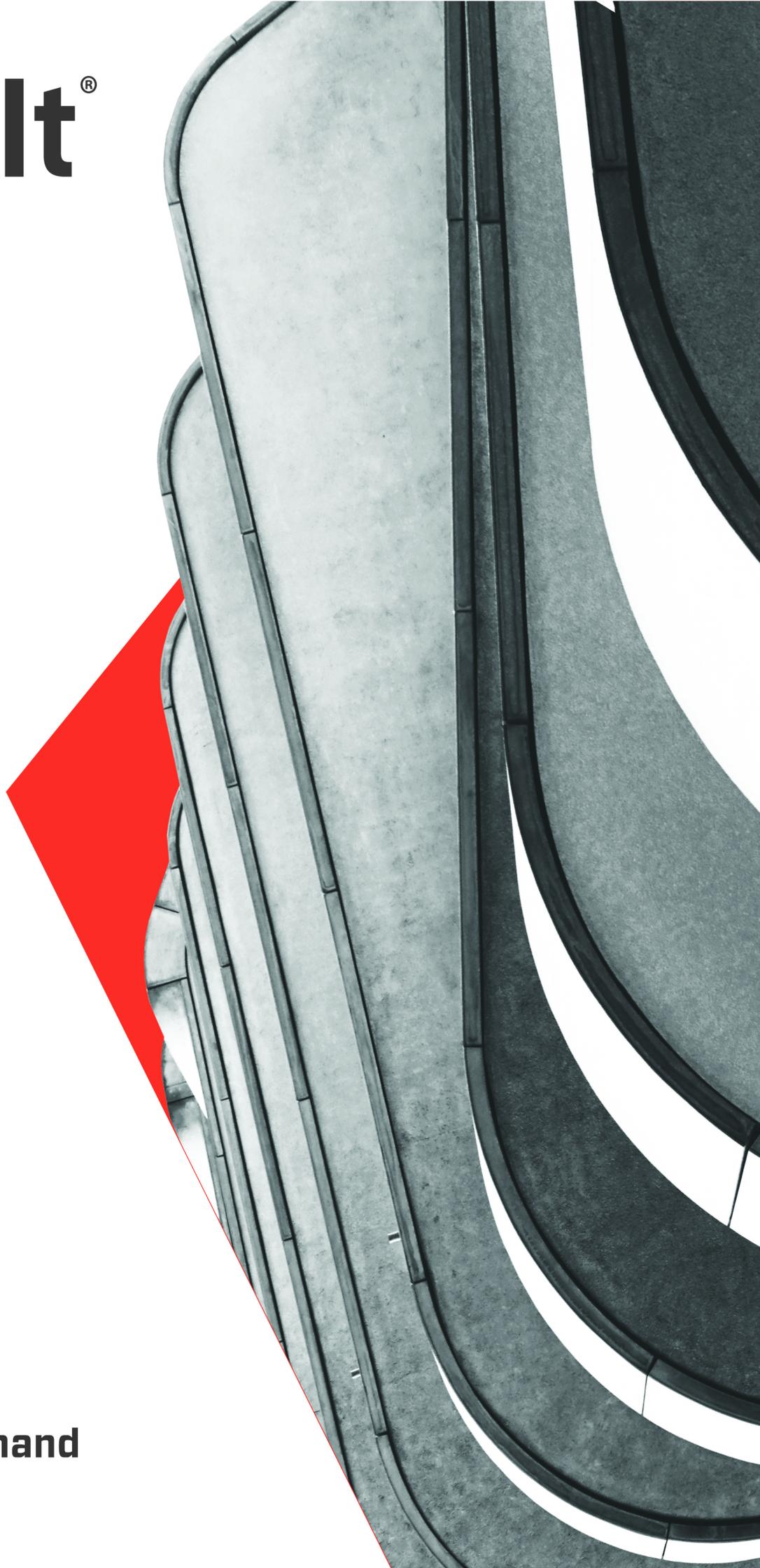# TrackIt®

Version: 14.4.12

Release Notes

08/27/2018

Command Alkon

These release notes contain information regarding new functionalities, behaviors, changes, and other new experiences you should expect when using this latest version of the product.

Legend

Enhancement: A new feature created to expand the capabilities of the TrackIt Web Console and increase its overall benefit for end users.

Correction: A change intended to remove unexpected behaviors from the TrackIt Web Console and improve the overall end user experience.

Process Steps: Step-by-step instructions intended to complete a task associated with the enhancement or correction.

Information: General information needed to understand the context, behaviors, and restrictions associated with new enhancements and corrections.

Enhancements

The following items are newly-implemented features intended to increase end-user productivity throughout the TrackIt Android app.

➕ *Automatically set navigation without configuring on the device*　　*(AUX-205)*

Currently, the navigation app used across all Android tablets is controlled by the **Navigation App** option on the TrackIt Web Console. This is found at **SETTINGS > SITE SETTINGS > Trackit Device Settings**.

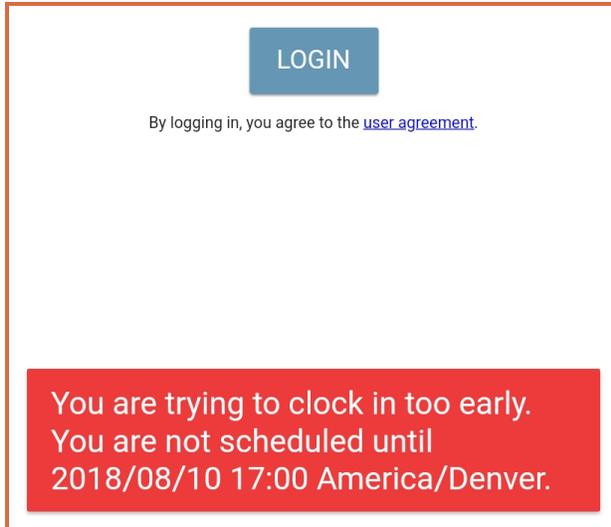As described below, this option's behavior addresses app defaults and enforcement.

▶ If set to **Default**, each driver may decide which app they want to use. Should a driver not set their own default navigation app, TrackIt automatically uses the Sygic app if installed. If Sygic isn't installed on the device, TrackIt will then try to use Google Maps. If neither app is installed on the tablet, drivers receive the error, `Navigation app not found`.

▶ If an app is selected, then the driver **must** use that app.

Specifying the navigation app to use on all Android devices from the TrackIt Web Console existed before this release. This enhancement better handles cases of missing apps.

➕ *Prevent early clock-in*　　*(AUX-336)*

When an employee attempts to clock in before their shift is scheduled to begin, TrackIt Android displays an error indicating the earliest time they may log in. This message was previously vague, but now offers additional information.

LOGIN

By logging in, you agree to the user agreement.

You are trying to clock in too early. You are not scheduled until 2018/08/10 17:00 America/Denver.

Depending on a company's needs, you may wish to use the **Early Login Time (min)** option to allow drivers more time to prepare their equipment in advance of a shift. This functionality already exists in the TrackIt Web Console.

To set early clock-in times

1. From the TrackIt Web Console, navigate to **PAYROLL > SCHEDULE > ADD SCHEDULE**.
2. Verify that **In** and **Out** times are specified for employees.
3. Now navigate to **PAYROLL > SETUP > EMPLOYEE TYPE SETUP**.
4. For each desired employee type, click the **EDIT EMPLOYEE TYPE** button.
5. Select **Yes** for **Allow Early Login**.
6. Enter a numeric value for **Early Login Time (min)**.

The employee cannot clock in earlier than their scheduled time factored with the early login time.

➕ *Update to Android WebView v48+* *(AUX-602)*

Companies must update their Android devices to WebView v48+. Without this service updated, device users will receive an error upon launching TrackIt Android. This message indicates that the system tool needs to be installed or updated to v48+.

Once the update is completed, TrackIt Android launches without issue.

➕ *New Android Talk card* *(AUX-1009)* *(AUX-1010)*

For companies using TrackIt Talk, a new card is available on the Status Card screen. The Talk card shows available/active channels in their order of priority. The channel a driver is currently using is highlighted and may be changed as desired by tapping the new channel. If a call comes in on a different channel from what you're using, TrackIt automatically changes your channel to the incoming call. The card will then return to your default channel after you've finished communicating.
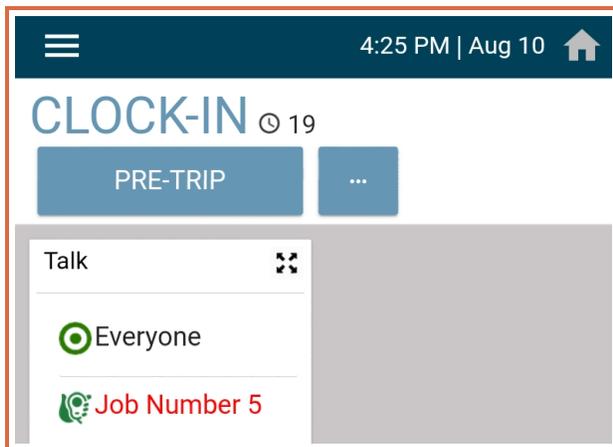
When you wish to speak on a channel via TrackIt Talk, hold your finger down on the active channel to activate the tablet's microphone. Lifting your finger from the screen ends the transmission.
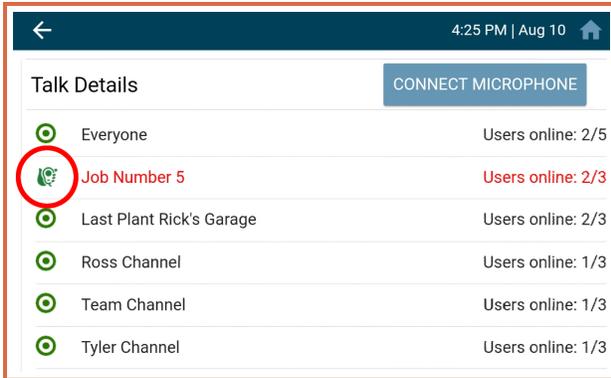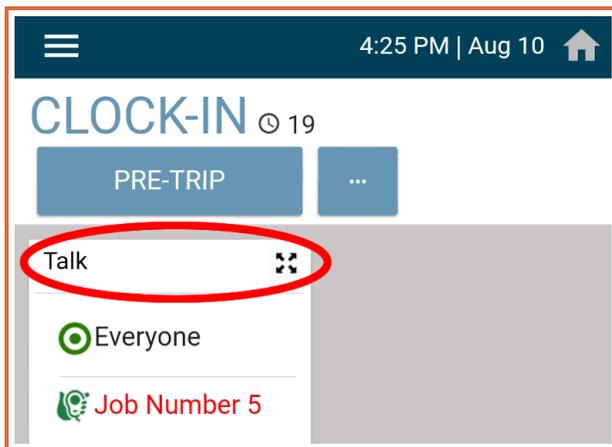
Connecting a Microphone

The process for adding a microphone is intuitive and quick, which allows you to add and remove microphones across smart devices with ease.

In order to add a new microphone, you must ensure that the microphone is not paired with any other device and that your tablet isn't paired with another microphone.

To add a new microphone

1. From the TrackIt Android app, locate a status with the *Talk* card displayed.
2. Tap the header or expanding arrows of the Talk card. This directs you to the Talk screen.
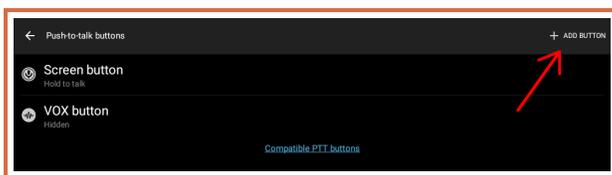

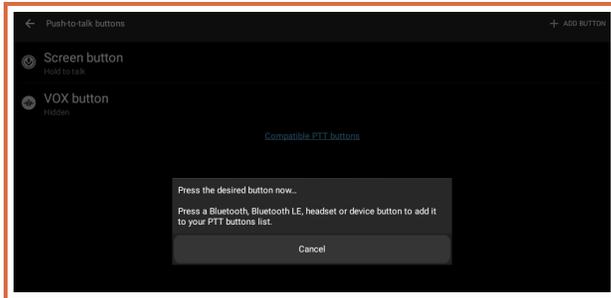3. Tap the **CONNECT MICROPHONE** button.
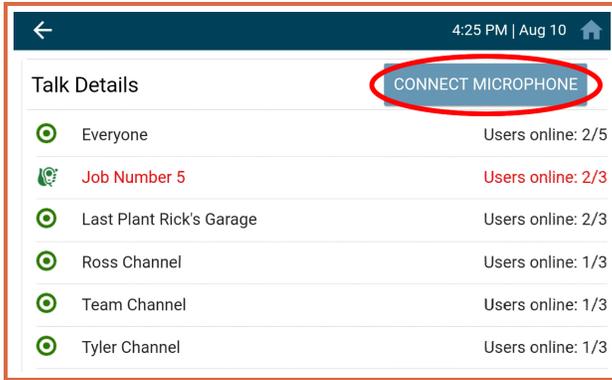
4. Select your microphone type: **WIRED** or **BLUETOOTH**.

5. Tap **NEXT**.

6. If you chose **BLUETOOTH**, select the discovered microphone to be paired and then tap **NEXT**. This launches the Zello app.
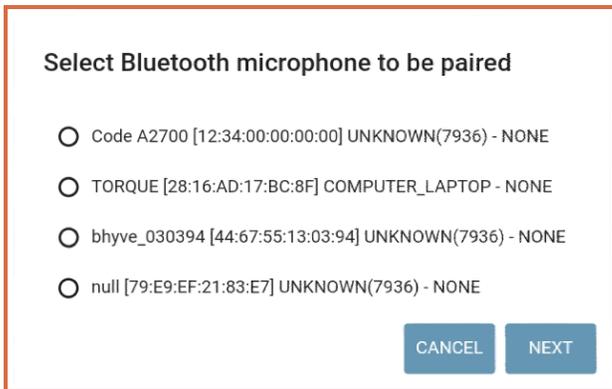
7. Tap **+ Add Button**.

8. When prompted, hold down the talk button on your microphone.

9. Tap the back ← button to return to the Talk screen.

The microphone is now configured with your tablet. It will display from the configuration screen as **Headset Hook (wired)** or the Bluetooth device's name. All you need to do now is push your microphone's talk button and speak.

✅ *To delete a microphone*

1. In the Zello app, navigate to the Microphone Configuration screen.
2. Tap the microphone entry. This should be the third option down.
3. Tap **REMOVE BUTTON**.

4. From the Android Settings or Bluetooth Manager app, locate the paired microphone.
5. Tap to unpair the device no longer in use.

The microphone is removed from TrackIt Android and you may add a new one as needed.

Corrections

The following tickets are improvements upon unexpected user experiences for a more fluid and productive experience throughout the TrackIt Android app.
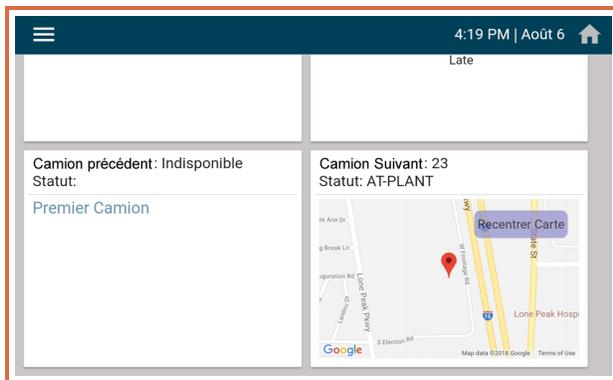
✅ ***French screen translations displayed***   *(AUX-766)*
***inconsistently or incorrectly***

Corrected behavior:

When users view the *Truck Ahead* and *Truck Behind* cards with a preferred language of French, the cards are correctly translated. Likewise the date in the top-right corner of the screen now appears in French.

Previous behavior:

When TrackIt Android was set to display in French, some users encountered incorrect translations for the *Truck Ahead* and *Truck Behind* cards. In addition, the date only displayed in English.
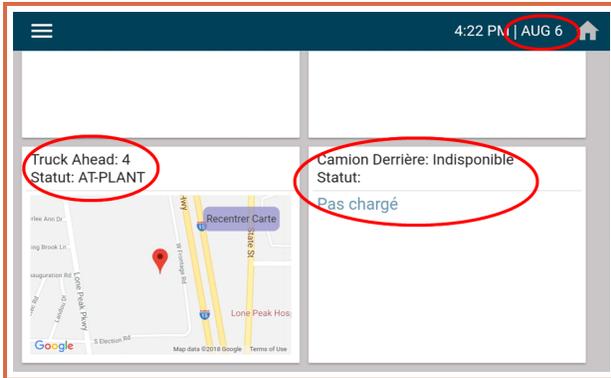
✅ *Screen turned black when activating Night Mode   (AUX-1103) after a WebView v68+ update*

Corrected behavior:

Updating your Android device to WebView v68+ does not negatively impact the Night Mode user experience. This setting behaves as it did prior to the Android service update.

Previous behavior:

After updating Android WebView to v68+, device users encountered a display issue upon activating **Night Mode** on the TrackIt app. Rather than changing the app's color schemes for nighttime driving conditions, the entire screen turned black and rendered any UI interactions impossible. To revert this change and use the app further, users had to launch the App Manager or Settings apps and force stop TrackIt and then clear the app's cache. This would revert all TrackIt Android app settings to their default state.

After launching TrackIt Android anew, the interface was visible again. However, **Night Mode** was still unusable.