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Software » Business » Employee Scheduling Software Review » Time Tracker

Time Tracker 5.1

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Pros

Time Tracker features an auto-scheduler, which helps relieve the burden of creating schedules. Employees can also edit their [personal information](#) and review their upcoming shifts directly in the [application](#).

Cons

This employee scheduling [software](#) lacks several support resources such as [FAQs](#) and live [chat](#). You also cannot access your schedules online because this is not a hosted service.

The Verdict: 7.15/10

Time Tracker is well rounded and seamless but needs a facelift and improved support options. This application offers many of the basic scheduling capabilities that you will find in similar products, which helps take away some of the frustration of regularly creating work schedules.



(View Full Gallery)

Get Organized

Reporting Score	Ease of Use Score	Cost for 10 Employees	Cost for 25 Employees	Cost for 50			
A score based on the software's reporting options and ability to create reports. Percentage (More is better)							
Time Tracker			80				
Compare to the Top 3 Employee Scheduling Software							
#1 ShiftPlanning			95				
#2 Time Forge Scheduling			100				
#3 NimbleSchedule			90				
Category Average			70				
Percentage	0	20	40	60	80	100	120

TopTen Product List See All »

- [ShiftPlanning](#)
- [Time Forge Scheduling](#)
- [NimbleSchedule](#)
- [Work Schedule.Net](#)
- [Hello Scheduling](#)

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Time Tracker is an older [work schedule](#) application, but it still offers several tools to help you effectively schedule your employees. This software features many scheduling capabilities, including a simple auto-scheduler, conflict warnings and email notifications. This staff management software's interface appears outdated, and it takes some time to learn where features are located. Once we overcame the learning curve, we were able to create work schedules with little difficulty.

Time Tracker is not a hosted scheduling service. Instead, it must be downloaded and installed on a Windows computer. There is a one-time cost for this software instead of monthly payments, which is an advantage.

There is a schedule set-up wizard in the application that makes shift creation easy. However, in our tests, it took several minutes to set up the software and get it working. Time Tracker also has a cluttered interface,

which makes it hard to figure out where tools and features are until you have some experience using the software.

When you first begin to use Time Tracker, you will set up your employee lists and then create shifts and start assigning them to workers. After you create your first week's schedule, an auto-scheduler takes over. You can work in either live-schedule or schedule-pattern mode.

Planning staff shifts is simple with the application's automated tool, and so is changing those shifts. For example, you can swap employee shifts painlessly, and schedule rotating shifts. The conflict warnings take into account a comprehensive set of employee information such as availability, allowed vacation and paid time off, staffer skills and certifications, and possible shift assignments.

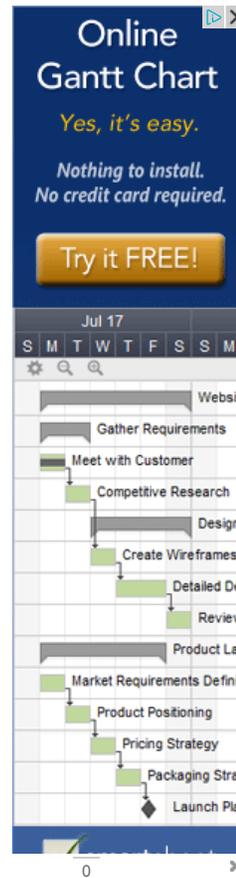
A new tool lets employees log in to the application to edit their information and to see their individual schedules. You can also email your employees' schedules to them. Combined, these features make for terrific scheduling accuracy that will save you time and reduce absenteeism and turnover rates.

An outstanding feature in Time Tracker is the data backup and auto-recovery. This is just one element of the beneficial data-tracking and aggregation tools. You can run an Activity Variance Summary that compares the total number of shift hours to the number of hours actually worked to see which shifts need more employees. This data tracking is an excellent tool for presenting staffing information to upper management. You can print any of the reports and export them as HTML, PDF and Microsoft Word files. Unfortunately, our tests proved that accessing some of the reports is cumbersome. Additionally, data concerning labor costs and employee clock-in/clock-out times is not available.

The look and feel of the interface is the biggest limitation of Time Tracker staff scheduling software. This hinders the utilization of the various features, especially if you are only familiar with the latest operating systems for PCs. One of the confusing aspects is an unsophisticated menu system.

Other limitations of this product concern the lack of popular features we found in the best schedulers. Deficiencies include online schedule posting, programming tools that interface with external applications, announcement of open shifts, employee text messages and an app for mobile devices.

When it comes to the help and support options for this application, Time Tracker is pretty barren. You can reach a customer service representative via email or the telephone. There is no live chat support option. We could not find any online resources to assist you with the application, such as FAQs, a user guide, a knowledgebase or a user forum.



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AdChoices

Summary:

Time Tracker employee scheduling software is a valuable tool despite its outdated interface. It is easier to use than many competing products. It has excellent data storage, aggregation and reporting features but is limited by poor support options and a high price. However, if you are simply looking for an application to help you save time creating your employees' work schedules, Time Tracker may be worth your consideration.

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