10 TopTen REVIEWS

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Software » Business » Employee Scheduling Software Review » WhenToWork

WhenToWork

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Pros
WhenToWork offers several timesaving features, such as the ability to copy shifts from week to week and the option to create templates for your schedules.

Cons
This employee scheduling software ⧉ has an outdated interface and lacks several help and support options, including telephone and live chat ⧉ support.

The Verdict: 8.58/10
WhenToWork is a basic employee scheduling application ⧉. It offers a fairly adequate selection of features and is accessible from any internet ⧉ connection. However, it isn't the easiest application to use, and the addition of a few key features would help improve its ranking.

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TopTen Product List   `See All »`

	1	ShiftPlanning
	2	Time Forge Scheduling
	3	NimbleSchedule
	4	Work Schedule.Net
	5	Hello Scheduling

Reporting Score	Ease of Use Score	Cost for 10 Employees	Cost for 25 Employees	Cost for 50

A score based on the software's reporting options and ability to create reports.

Percentage (More is better)

	Percentage
WhenToWork	85

Compare to the Top 3 Employee Scheduling Software

	Percentage
#1 ShiftPlanning	95
#2 Time Forge Scheduling	100
#3 NimbleSchedule	90
Category Average	70

Percentage: 0   20   40   60   80   100   120

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Review	Specifications	Images	Side By Side Comparison	Learning Center

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If you want simple staff management software, WhenToWork may be an ideal application for you. It features many of the basic scheduling tools that you will find in similar products, along with several advanced tools. In addition to its large selection of scheduling tools, WhenToWork also excels with email and text messaging capabilities and a mobile app. However, this employee scheduling software lacks an updated interface and many tools that would have greatly enhanced its functionality.

WhenToWork is a hosted service. This means you can access the schedule and other information from a computer or mobile device with an internet connection. Employees can also log in to view their schedules, swap shifts and request time off.

When you create work schedules with this application, a variety of tools make the process much faster and more enjoyable. You can copy shifts from one week to the next to save time if the shifts each week are fairly

similar. You can add locations and departments to the schedules, which is a particularly valuable tool if you run a mid-sized business. You can also manage all of your employees' information directly in the application.

Among the best features of WhenToWork is the ease with which you can export and import data. Much of this becomes apparent in the schedule set-up wizard, which we found to be helpful but time consuming. You start by adding shifts, employees' names and contact information. From there, you follow a process to create templates. All this will generate a calendar to which you add shifts one at a time. Alternatively, you can use templates for various types of organizations, such as newspaper, pharmacy or police station.

When you want to organize your scheduling data and see different information all at once, exporting to a CSV file or to a Google document is simple. Your employees can also add their information to Facebook. Furthermore, many statistics options are available, such as time-off data, weekly schedule overviews and labor cost per shift. You also can view who is on shift at any time and who works next.

WhenToWork features an outdated interface, which makes for difficult navigation. As we mentioned previously, the set-up process is time consuming, but once you are set up and have learned where all of the features and tools are located, it is a fairly quick process to create and publish a schedule.

WhenToWork lacks important help and support options such as phone support, a user forum and live chat with company representatives. This staff management software offers email assistance if you need direct assistance. When we sent an email to support, we received a response within minutes, which is excellent, especially since there is no telephone or live chat support available.
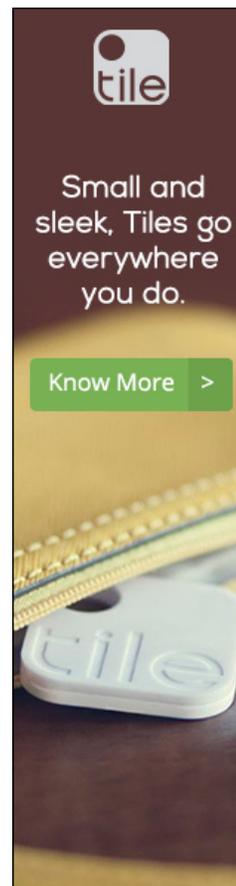
Summary:

WhenToWork is more of a basic employee scheduling application. This software provides most of the tools to help you create employee work schedules quickly and efficiently, and it also boasts a few advanced features as well. This software has a bit of a learning curve to it, but once you get past that, you will be creating simple, user-friendly schedules for your employees in no time.

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