TopTen REVIEWS

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Software » Business » Employee Scheduling Software Review » Hello Scheduling

Hello Scheduling

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Pros
Hello Scheduling answered our question-filled email ☒ within 15 minutes. This application ☒ also features one of the fastest set-up processes of all the employee scheduling products we tested.

Cons
This staff management software ☒ lacks a time clock.

The Verdict: 8.7/10
Hello Scheduling has a bright, usable interface and almost all the options you need to schedule 150 or more employees. However, it does lack a few key features such as data API capabilities, a time clock and backup features, which would greatly enhance the application.

Get Organized

Reporting Score	Ease of Use Score	Cost for 10 Employees	Cost for 25 Employees	Cost for 50

A score based on the software's reporting options and ability to create reports.   **Percentage (More is better)**

	Percentage
Hello Scheduling	80

Compare to the Top 3 Employee Scheduling Software

	Percentage
#1 ShiftPlanning	95
#2 Time Forge Scheduling	100
#3 NimbleSchedule	90
Category Average	70

Percentage	0	20	40	60	80	100	120

Review	Specifications	Images	Side By Side Comparison	Learning Center

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Hello Scheduling is simple and effective employee scheduling software. This application offers all of the basic scheduling tools we look for in a work schedule maker, along with several reporting capabilities and a bright, fun interface that makes this software enjoyable to use. Hello Scheduling is an ideal application for businesses with 20 or more individuals. It is capable of scheduling an unlimited number of employees. Though it is among the best we reviewed, this product lacks a time clock.

Setting up Hello Scheduling is fast and simple. The quick set-up wizard makes it possible to create schedules in very little time. After you enter your employees into the program, set up is complete in just three easy steps. This set-up process is much faster than other scheduling products we tested.

Additionally, this office schedule maker allows you to post all of your schedules online for your employees to easily access. You can also import your employee list directly into the application with the help of a member of

TopTen Product List   See All »

	1	ShiftPlanning
	2	Time Forge Scheduling
	3	NimbleSchedule
	4	Work Schedule.Net
	5	Hello Scheduling

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2,342,296 views

Registry Repair Software
2,136,072 views

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1,590,362 views

the company's support staff.

Optimizing staff resources is the most important role of scheduling software, and Hello Scheduling can do most of the work for you. This schedule maker allows for all the flexibility you need. It all starts with the web application's auto-scheduler. Just choose the shifts you need to fill and the skills and positions needed for those shifts, and the automated tool fills in the rest. It even factors in employee preferences and approved time off, and gives you warnings if you try to double-schedule a worker. If you need to make any changes to the pre-populated schedule, our tests proved that you can do so quickly and easily. You can also designate other managers in your company to make changes.

It's easy to plan breaks and meal times for your staff, but defining departments and multiple locations is more complicated. To do so, you must choose location names and add employees who work there as a group. You can create up to five of these groups, which could be insufficient if you have a large business or extraordinarily complicated scheduling requirements. For businesses with 60 employees or more, you can set up more locations. Unfortunately, you must pay monthly for Hello Scheduling, and the more employees you have, the more it costs.

Beyond building a schedule that suits your business perfectly, Hello Scheduling can save you time during your own work hours. One of the ways it does this is by letting your employees log in, choose their ideal work hours and request shift swaps. They can also bid on shifts you designate as open. Regardless, you have complete control. Every change requires manager approval.

Additional capabilities that can save you time are employee-notification emails and individual schedule printing, so you will no longer be interrupted by "When do I work?" phone calls. Another outstanding feature of this scheduling software is the option to send text messages to your workers directly from the web interface. We found this feature only in our top-rated products.

You can find and organize scheduling data in many ways with Hello Scheduling. This product stores employee information such as phone numbers, pay rates, addresses and email addresses, for example. You can pull this information into a report in just a few mouse clicks. You can also see daily, weekly and monthly schedules and print them or post them online.

Another advantageous, and relatively rare, feature of this product is payroll reporting. This employee scheduling software allows you to hand in timesheets to compliment its reporting. Just choose the Hours Scheduled or Hours Worked options under the Reports tab to see this information.

If you have any questions or concerns while using Hello Scheduling, there are several resources available to assist you. A knowledgebase is featured on the Hello Scheduling website, along with a discussion board.

You can call or email a support representative for direct support. We were greatly impressed with the personal assistance we received using Hello Scheduling. We sent an email with questions regarding the application, and within 15 minutes, we received a response. It also offers live chat support.

Summary:

Hello Scheduling has all the features and capabilities you need to manage scheduling for almost any business. This staff management software is easy to use and has good reporting options, but it lacks the feature of a time clock. However, it still does an excellent job and is a flexible application that will work well for any type of business.

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