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Software » Business » Employee Scheduling Software Review » ClockIt-Online

ClockIt-Online

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ClockIt-Online

Pros

ClockIt-Online allows you to export data as some file types. There is a conflict warning available on this [software](#), and you can post schedules [online](#).

Cons

This employee scheduling software lacks an auto-scheduler. Its [customer](#) support options could also use significant improvement.

The Verdict: 5.13/10

This work schedule [maker](#) is too basic to save you much time and effort. It has several helpful tools, but only small businesses would truly benefit from this application.



(View Full Gallery)

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| Reporting Score | Ease of Use Score | Cost for 10 Employees | Cost for 25 Employees | Cost for 50 | | | |
|---|-------------------|-----------------------|-----------------------|-------------|----|-----|-----|
| A score based on the software's reporting options and ability to create reports. Percentage (More is better) | | | | | | | |
| ClockIt-Online | | 40 | | | | | |
| Compare to the Top 3 Employee Scheduling Software | | | | | | | |
| #1 ShiftPlanning | | | 95 | | | | |
| #2 Time Forge Scheduling | | | 100 | | | | |
| #3 NimbleSchedule | | | 90 | | | | |
| Category Average | | | 70 | | | | |
| Percentage | 0 | 20 | 40 | 60 | 80 | 100 | 120 |

Review Specifications Images Side By Side Comparison Learning Center

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If you are wary of using a computer or an advanced application, ClockIt-Online may be the basic [employee scheduling](#) application you are looking for. The features of this software are few and its flexibility is not ideal. However, ClockIt-Online has enough functionality to make it an excellent product for managers who want to start increasing productivity and efficiency at work by using employee scheduling software.

ClockIt-Online has an adequate selection of features to help you create a basic schedule. You can define positions and departments using this application. Employees can request time off, which is a valuable tool to eliminate tons of loose notes scattered around the manager or supervisor's office.

ClockIt-Online is a hosted service, which means you can access it anywhere there is an internet connection. As such, you can post schedules online with this application, making it much easier for employees to view upcoming shifts. Unfortunately, no mobile app is included, which would increase this product's flexibility and

- ### TopTen Product List See All »
- [ShiftPlanning](#)
 - [Time Forge Scheduling](#)
 - [NimbleSchedule](#)
 - [Work Schedule.Net](#)
 - [Hello Scheduling](#)

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communication even more.

The most important feature missing in this software is an auto-scheduler. The software can copy shifts from one week to the next, but it doesn't account for employee information such as time-off requests and availability. Furthermore, you can't create shifts in batches, so if you want to schedule multiple waiters or two managers for identical hours, for example, you must create separate shifts with names such as Manager 1 and Manager 2.

ClockIt-Online has additional limitations. You can't schedule in multiple locations, can't set employee skill levels and can't create open shifts for employee to bid on or on-call shifts.

While this online scheduler lacks data API and other valuable features, it is better than writing schedules by hand or using a spreadsheet application. With ClockIt-Online, your shift data is exportable to some file types, is available in multiple calendar views and is printable. You can also import duty rosters via Microsoft Excel and vCards, which is a file format for electronic business cards.

ClockIt-Online's reporting is basic but improved from earlier versions of the software. You can track employee schedules, time off, hours worked and overtime. You can also create timesheets, but employees can't use the application to clock in and out. Unfortunately, the reports themselves are difficult to read, and you can't get information about labor cost data because wages aren't tracked.

This work schedule maker is basic and therefore easy to use in most situations. ClockIt-Online's set-up wizard is particularly usable. However, we had difficulty adding and copying shifts until we assigned each employee a shift type. Figuring out this requirement took several frustrating minutes. Moreover, navigation within the application is flawed. The interface uses outdated toolbars and looks as though it were designed years ago.

The support ClockIt offers is insufficient. We found a few tutorial videos online, which help you better understand several of the features this office scheduling software offers. There are FAQs on the ClockIt-Online website, but there are only a few that answer a handful of questions. If you wish to speak to a customer service representative, email is the only option. There is no telephone or live chat support.

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Summary:

ClockIt-Online is simple work scheduling software that lets you manage shifts and duty rosters. This application can save you time and help you organize employee information, although it doesn't do these as well as most competing products. We can't recommend it for large corporations, but it will work well for small businesses with straightforward scheduling requirements.

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