TopTen REVIEWS

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Software » Business » Employee Scheduling Software Review » Schedule24

Schedule24

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Pros
The Schedule24 set-up wizards are incredibly **easy** ⧉ to use and allow you to create schedules in a matter of minutes. You can also define employee positions and schedule for multiple locations using Schedule 24.

Cons
You can only schedule a maximum of 400 employees with this **software** ⧉. Also, Schedule 24 can be difficult and occasionally overwhelming to use.

The Verdict: 6.73/10
Schedule24 offers many of the basic features that we look for in employee scheduling software. However, the lack of reporting tools, insufficient **customer support** ⧉ and its overwhelming interface are big drawbacks to this **application** ⧉.

Get Organized

Reporting Score	Ease of Use Score	Cost for 10 Employees	Cost for 25 Employees	Cost for 50

A score based on the software's reporting options and ability to create reports.

Percentage (More is better)

Schedule24	55

Compare to the Top 3 Employee Scheduling Software

#1 ShiftPlanning	95
#2 Time Forge Scheduling	100
#3 NimbleSchedule	90
Category Average	70
Percentage	0 20 40 60 80 100 120

TopTen Product List   See All »

	1	ShiftPlanning
	2	Time Forge Scheduling
	3	NimbleSchedule
	4	Work Schedule.Net
	5	Hello Scheduling

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Review	Specifications	Images	Side By Side Comparison	Learning Center

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Like   0   0

Schedule24 is employee scheduling software that allows you to schedule your employees for extended periods of time. This application can be cumbersome and overwhelming to use, and it is missing a few key features. However, it still provides enough features and tools to help managers create readable work schedules for their employees.

Schedule 24 features many of the basic scheduling tools that you will find in most of our higher-ranked employee scheduling applications. Managers can define positions and schedule employees for multiple locations. There are shift-swapping capabilities, along with the ability for employees to request time off.

Additionally, Schedule24 excels at managing employee information. Managers can easily keep track of employees' phone numbers, email addresses and other information using this staff management software. One drawback to this application is that you can only schedule up to 400 employees. This is the only

employee scheduling software we tested that places any type of limit on the maximum number of employees you can schedule.

The schedule wizard is straightforward and helped us set up our employee list, shifts and basic schedule in just eight steps. One issue with its ability to automatically assign employees is slow processing. If we wanted to schedule an extra employee in the evenings, the screen froze for several seconds while it made the changes. After completing the wizard, we discovered that some employees had not been automatically assigned shifts; we tried looking for an auto-scheduling function to fix the problem but never found one. However, the application includes a conflict-warning system to help you with accuracy.

Before you can use the automatic wizard tool, you must assign shifts manually. This can be frustrating because although you can assign departments and positions to managers, you can't see that data in the scheduler screen. Competing software makes seeing that information easy, with color-coding options and more. Limited color-coding is available in Schedule24, but it only shows whether shifts are filled and whether employees are unavailable.

The reporting features provided with this product aren't ideal but are nevertheless quite good. You can easily display daily and weekly schedules in addition to staff reports and staff-distribution graphs. You have access to management reports as well, but you can't export your data or organize it very well.

The support model for Schedule24 is less than complete, but unlike other desktop software scheduling products, it is free. An online FAQs section offers information, but only about basic elements of the application. A built-in help section is easy to use but not exhaustive. For complex issues, you can contact support by email but not by phone.

Summary:

Schedule24 has a handful of positive features, including shift-swapping capabilities and the ability to manage employees' personal information. This software is not the easiest application to use of those we tested, and its reporting features are very bare. However, if all you need to do is create schedules for your employees, Schedule24 has the ability to make that happen.

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