TopTen REVIEWS

Software   Electronics   Services   Mobile   Appliances   Business   Auto Tech   Science Tech   Video

Web Services » Business & Finance » Online Project Management Review » Tenrox

Tenrox

Print/Email

Quote

Tenrox
by upland

(View Full Gallery)

Pros
Tenrox provides all levels of professional services, power ⬈ PM tools, unlimited integration options and a robust reporting module. It includes configurable timesheets, expense reporting and receipt tracking, and security ⬈ and restriction tools.

Cons
This online project management solution relies on SharePoint's collaboration ⬈ tools to facilitate team communications. However, SharePoint has recently added social media tools if you are looking for enterprise-level social networking ⬈ tools.

The Verdict: 9.08/10
Experienced project managers and active SharePoint users will appreciate what Tenrox has to offer. It includes flexible project management tools, unlimited integration opportunities, quick customization options and timesaving resource management tools. It can support small teams of 30-50 users or global teams numbering in the hundreds.

GO

TopTen Product List

See All »

clarizen	1	Clarizen
Genius project	2	Genius Project
AtTask	3	AtTask
PROJECT Insight	4	Project Insight
PROJECT MANAGER	5	ProjectManager

Most Popular Products

Best AntiVirus Software	2,439,030 views
Video Editing Software	2,344,618 views
DVD Copy Software	2,342,296 views
Registry Repair Software	2,136,072 views
Internet Filter Software	1,590,362 views

Review | Specifications | Images | Side By Side Comparison | Learning Center

LIKE OUR REVIEWS? SUPPORT OUR SITE ON **FACEBOOK** OR **GOOGLE PLUS**   Like   4   0

EXCELLENCE 2013 TOP TEN REVIEWS

Tenrox has been busy in 2013, working to improve its product as well as its company structure. Tenrox's parent company, which was Silverback Enterprise Groups, is now Upland Software, which also offers EPM Live. Tenrox is one of the top cloud-based project management services. It integrates with numerous business solutions, provides more than 150 pre-configured reports and offers complex resource planning. It works with SharePoint for team collaboration, numerous accounting solutions for payroll and expense tracking, and most of the top payroll tools such as ADP and Paychex.

In the past, Tenrox was primarily most suitable for larger organizations, but the company has recently introduced an Express plan that is suitable for 30-50 users. It has also added a tool called Quick Connect, which is a platform for easily creating customized integrations. This tool for creating connections with third-party software solutions increases implementation times and provides a way to create integrations with any business solution. Android, iPhone and iPad apps are also now available.

There are quite a few features that make Tenrox stand out in project planning, including multi-project graphical workflows, complex filtering and queries, almost unlimited customization options and what the company reports is the only workflow-driven project management service available. Beyond project planning, it also manages time and expenses, project financials and resources. It is capable of managing small groups and global operations regardless of time zones, currencies or location. Tenrox also provides global support 24/7/365 in English and French.

Project Management Tools: 10/10

Compare ⌄

Clarizen	Genius Project	AtTask	Project Insight	ProjectManager	Daptiv PPM	Tenrox	Celoxis	LiquidPlanner	EPM Live
10	10	9.4	10	10	10		8.8	8.8	8.8
				8.8					

Tenrox provides all necessary project planning tools, especially for those who need to deal with strict compliance issues, budget requirements, possible audits, reporting, cost tracking and forecasting. This project management service also provides all basic planning tools, such as interactive Gantt charts, issue tracking, request management, approval management and reporting. It can support traditional project management ideologies as well as in-house processes.

Click to Enlarge

One of the aspects that set Tenrox apart from the competition is its advanced reporting and financial tools. Analytic tools can analyze data by any metrics desired and by any entity, including by team, business unit, location, project, task type, milestones and any other data point. Reports can be displayed in a variety of formats, including static reports, pivot tables, graphs and charts. Tenrox also includes over 150 preconfigured reports and dashboard templates.

Financial tools help project managers stay within strict budget requirements. To help facilitate budget compliance, Tenrox has advanced tools for forecasting costs and expenses. It can also calculate revenue for time and material, fixed price and percent complete projects; it updates work in progress and adjusts actual project billable work and invoiced expenses.

Resource Management: 10/10

Compare ⌄

Click to Enlarge

This PM solution can manage large resource pools, complex scheduling, time and expenses, advanced resource allocation and capacity planning, and varied billing rates. It can manage resources regardless of time zone, location, holiday schedule, skill set or pay rate. Project managers can also help ensure project success by viewing historic capacity planning and performance reports to better gauge actual team performance. In addition, tedious tasks are eliminated because Tenrox works directly with popular CRM, payroll and HR systems.

Tenrox can handle advanced resource allocation and capacity planning. Resource accounts can store a wide variety of information, including skill sets, skill levels, pay rates, locations, holiday schedules and more. Project managers can easily search for the best resource for a task based on not just availability, but also on skills and cost. It can book time against projects, not just by the hour, but also by the day or full time equivalent (FTE). Tenrox can manage time-off requests and calendars. Tenrox produces color-coded reports to help manager see overlaps, overloads, under allocations and schedule conflicts. To facilitate planning, Tenrox can use "roles" or generic resources for resource-allocation planning. When a projected plan moves to an actualized plan, roles can easily be substituted with matching resources and published to users' timesheets.

Collaboration: 6.3/10

Compare ⌄

Tenrox provides an excellent project management product; however, like a few other PM tools, it relies on SharePoint for team collaboration. Since many teams are used to using SharePoint, it is not a hassle for them to collaborate on projects using this tool. Other services provide social media and team collaboration tools incorporated into their PM solutions, which is especially useful for small teams and organizations. Tenrox does provide some integration with SharePoint; when a project is created in Tenrox, it automatically creates a workspace in SharePoint 2010 for team members. SharePoint 2013 does not provide workspaces, but it does provided more social media tools, such as the enterprise-level social media tool Yammer.

Click to Enlarge

Currently, team members can leave notes attached to project tasks and create project memos. Project plans can be checked in/out and modified. Team members can track changes, access reports, track progress and issues, and track statuses. In addition, most items can have messages attached to them. Tenrox does not provide free external or client accounts, but project managers can configure permissions for accounts and provide access to that account if needed. For the most part, Tenrox takes a top-down approach to communications. Project managers can share information with interested parties, but Tenrox relies on other tools for team members to interact with each other.

Ease of Use: 10/10
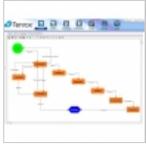
One of the characteristics that make Tenrox easier to use than other PM software is its integration capabilities. It works directly with numerous popular solutions and does not require a development team to create needed integrations using APIs. From project managers' perspectives, they can utilize numerous timesaving features that eliminate redundancies and inefficiencies, such as cloning and project template tools, drag-and-drop tools, task linking, import tools, quick searches, filter tools and more. Team member dashboards can be customized and require little to no learning curve to master the basic team dashboard functions. If assistance is needed, managers and team member can access help topics directly from the interface, and users can access information via a community forum.

Click to Enlarge

Integration & Professional Services: 8.8/10

Tenrox provides built-in and certified integrations for numerous business solutions, a Quick Connect integration platform and APIs to create custom integrations. Built-in connections include the ability to exchange data between Tenrox and popular accounting software such as Microsoft's Great Plains, as well as Sage, QuickBooks and Intacct. Compatible payroll solutions include ADP, Ceridian and Paychex. SAP, Oracle, Microsoft CRM, Salesforce and Taleo are also compatible.

Click to Enlarge

In the beginning of 2013, Tenrox introduced the Quick Connect integration platform. This tool helps professional teams create bi-directional direct connections with third-party business solutions such as accounting, ERP, payroll, project planning and CRM software. Quick Connect greatly decreases implementation time of customized services by a reported 30 percent. APIs and custom integration services are also available.

Tenrox provides excellent basic customer support and professional services. Professional services include implementation assistance, consulting services, global support services and cloud services. Implementation services include customized adoption and implementation plans. Consulting services include everything from needs analysis to deployment assistance and on-site training. Tenrox is equipped to provide any type of professional services based on your company's specific needs.

Summary:

Adding Tenrox to your organization will not turn your current processes upside down or disrupt the current workflow. It is a high-end solution designed to work with enterprise technologies to provide advanced project planning, budget and cost forecasting, advanced analytics and complex resource management for enterprise-level and global organizations. Using Tenrox, managers can best allocate resources, strictly monitor budgets and expenses and provide useful reports to stakeholders – all while maintaining strict compliance requirements. Tenrox is well supported, secures all data and transmissions, is certified by numerous agencies and backs up data to cloud-based accounts. If your company is ready to take a serious step up to advanced project planning, Tenrox should be one of the first companies on your list to call.

Newsletter　　　Staff Index　　　Mobile　　　Contact Us