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Web Services » Business & Finance » Online Project Management Review » Clarizen

# Clarizen

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### Pros

Clarizen provides all project management and collaboration tools you need while requiring none of your [IT resources](#). It works across platforms, languages and currencies. It comes with dedicated implementation assistance and integrates with popular [business solutions](#).

### Cons

This project management service does not offer on-premise or [network](#) versions for companies that require in-house control for compliance or security reasons.

### The Verdict: 10/10

Clarizen provides everything project managers need to manage projects, improve performance, ensure stakeholders' confidence and help their teams [communicate](#). New innovations and integrations are continually rolled out, including advanced social media and mobile tools. This project manager also helps manage budgets, time, expenses and complex scheduling. In short – it does everything.

Get Organized

See why Clarizen is an award winning Project Management Solution

START A FREE TRIAL

Ranked #1 by **CODiE** 2013 SIIA CODiE WINNER

2013 TOP TEN REVIEWS

### TopTen Product List

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- 1 [Clarizen](#)
- 2 [Genius Project](#)
- 3 [AtTask](#)
- 4 [Project Insight](#)
- 5 [ProjectManager](#)

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If your team has reached its tipping point and can no longer proficiently manage projects using a series of spreadsheets and inefficient email conversations, it is time for an all-in-one [project management solution](#) such as Clarizen. This project manager is hosted entirely in the cloud and does not require an IT team to manage it or a server to host it. This TopTenREVIEWS Gold Award winning web-based project management service provides advanced PM tools as well as easy-to-use collaboration tools.

tools.

Since our last review, Clarizen has been awarded the 2013 SIIA CODiE for project management software. It continues to evolve and add new features as the market demands them, such as iPhone and Android apps. In Q4 of 2013, Clarizen will roll out a highly adoptable social media tool for fast, transparent team collaboration via an interface that requires no training. It will also support hashtags to easily sort and find discussions. The newest version now integrates with QuickBooks and Intacct to speed up billing processes. Because Clarizen is an online project management solution, all subscribers gain access to these innovations as soon as they are released.

As the best online project management solution, Clarizen includes all PM tools, such as the ability to manage requests, issues and bugs, budgets, schedules, reports, resources, documents, time tracking and expenses. It also includes dozens of customizable reports, free email-only accounts for clients and direct integration with Salesforce for sales reporting. Team members can monitor projects and submit time and expenses remotely from an iPhone or Android device.

Being able to implement a new PM solution alongside current solutions that you want to continue to use is

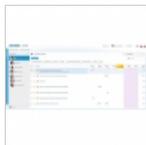
critical to adopting new PM systems and changing your company's PM practices over a short period. Clarizen works with Outlook, imports projects from Microsoft Project, directly integrates with Salesforce and works with Interacct online financial services. You can create custom integrations for Clarizen using the included APIs. Since the service is hosted online, anyone can start to use it without having to be concerned about on-site requirements. In addition, it is suitable for managing geographically dispersed teams, groups of time-entry-only teams and teams with more than one project manager.

### Project Management Tools: 10/10

Compare

Clarizen	Genius Project	ATTask	Project Insight	ProjectManager	Daptiv PPM	Tenrox	Celoxis	LiquidPlanner	EPM Live
10	10	9.4	10	8.8	10	10	8.8	8.8	8.8

Clarizen includes everything necessary for efficient, insightful multi-project portfolio management. It includes all modules that project managers use, such as budgeting, scheduling, time tracking, task management, reporting, request management, issue and bug management, and financials. This service's PM tools include an interactive Gantt chart and the ability to manage advanced interdependencies. Clarizen can perform complex risk analysis, produce baseline comparisons and support the critical path method.



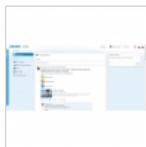
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Accurate budgeting and estimates greatly influence projects' potential for success. Clarizen can manage a variety of rate charges, including fixed rates, hourly rates and billable/non-billable work items. It can manage global teams with various hourly rates and can define rates by job roles, users and resources. Clarizen can compare expected and actual costs, cost and revenue rates, and budgeted versus actual costs.

In regards to reporting, Clarizen provides dozens of pre-configured reporting options, which are fully customizable and accessible through Salesforce as well. Clarizen includes an advanced report editor, best-practice reports, Excel-compatible reports and dashboards that can filter reports by any field item. Clarizen also includes a burndown chart. Burndown charts show a graphical representation of remaining effort over time. This type of chart is commonly used with the Scrum (Agile) project management method.

### Resource Management: 10/10

Compare



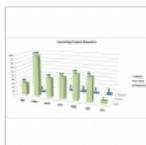
Clarizen can manage all types of resources, including team members, externals and generic resources. It provides project managers with resource-load simulators, interactive load views, scheduling tools and advanced resource filters. It can manage numerous resource fields, including groups and skills, languages and time zones, job titles and addresses. All resource fields are searchable, filterable and sortable. Images can be attached to resource profiles as well.

To help project managers track a variety of resources, the service provides a range of account types that include time and expense users and email-only accounts. Clarizen provides time and expense tools for mobile users as well. Adding new resources is as simple as sending an email invite or bulk loading a CSV resource list. Resources can be organized into groups by job title, skill set, organization or department, which can significantly assist managers who need to organize large resource pools.

### Collaboration: 10/10

Compare

Clarizen includes collaboration tools that are tied to project and task items to keep project managers' and team members' communications organized and connected to relevant items. Users can upload and store documents, notes, discussions and emails. When documents are added, they can be linked to a shortcut or webpage. Members can also easily add a Google document. Team members and project managers can stay in the loop by receiving delta change updates instantly, aggregated or in context.



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2013 TOP TEN REVIEWS

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This project manager does not include free accounts for clients. However, you can share [Click to Enlarge](#) information with clients via reports and Google documents. In addition, you can set up free email-only accounts for clients so that they can automatically receive project updates and reports. Clarizen also provides time and expense accounts for a low monthly rate so that externals and those who only need to report time and expenses can log in to report that information.

Clarizen includes a unique collaboration tool called the Project Roadmap. This tool is similar to an interactive Gantt chart and can be used to easily move, clone and edit milestones. Annotations can be added to points on the timeline, and team members can communicate with one another by sending email directly from the roadmap. The roadmap also includes features like baseline views and status indicators to give all team members a quick overall visual of the project, which shows a much more comprehensive view than a simple task list.

## Ease of Use: 10/10

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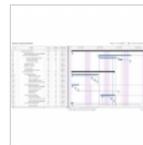
This stellar project management tool is simple to use for both managers and team members. Project managers can easily create their first project by importing one from Microsoft Project or by using pre-configured templates. Templates include those that are suitable for professional services, IT, customer roll out, SCRUM and new product introduction. To help you learn how to use the service, the interface includes a Show Me How tool that reveals instructions and tips for popular features; we found this tool helpful when we tested this PM service for the first time. In addition, most sections include introductory videos as well. Navigating the interface is swift since almost every item is clickable, and many items include quick right-click functions as well.

To simplify the use of the software even further, all dashboards are customizable. You can apply filters to dashboards, and they include a search tool for finding any type of item. We found the search tool extremely helpful and a real timesaver. It can search for terms in any item, including text in notes. To help users maximize the use of the PM service, Clarizen provides success kits, video tutorials, wiki topics, how-to articles and a forum.

## Integration & Professional Services: 10/10

[Compare](#)

This project management solution is compatible with products commonly used by smaller teams, such as iCal and Google Drive, as well as popular services such as Salesforce, Zendesk, Microsoft Project and Outlook. It directly interact with Intacct cloud-based financial management and accounting applications such as QuickBooks. You can create additional integrations for accounting software and so forth using the available APIs.



Clarizen provides mobile app for iPhones and Android mobile phones and devices. [Click to Enlarge](#) Using a Clarizen mobile app, remote and mobile team members can manage their timesheets, tasks and issues. From their mobile phones or devices, they can also track their progress, mark tasks as complete, collaborate with team members and report their time. Managers can approve timesheets and edit projects using the mobile apps as well. These apps even support attachments, notes and photos.

Clarizen provides six months of customized interactive training sessions with a dedicated customer service manager to help facilitate a smooth implementation process. Training is tailored to the size of your organization and its unique needs. Other professional services include custom integrations, on-site training and webinars. Online training materials include blog articles, video tutorials, user guides and forums. Direct assistance by telephone and email is available in numerous languages during standard local business hours globally.

## Summary:

Clarizen online project management solution is simple to use, easy to integrate and experiences a high adoption rate among managers and team members. It is equipped to provide accurate, insightful project transparency for project managers and stakeholders via customizable reports. It is ideal for dispersed teams with a variety of account requirements that range from free email-only accounts to time and expense accounts and full enterprise editions.

[Gantt Chart Template](http://www.smartsheet.com) [www.smartsheet.com](http://www.smartsheet.com)

Yes, it's easy. Nothing to install. Try it Free!



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